



Latino Health Council

Access Clinic
2202 South Park Street
March 24, 2016
9:30-11:30

0. Continental breakfast

1. Introductions

Attendees: Anna Kaminski, Martha Saucedo, Brenda Gonzalez, Chris Chapman, Noelia Breitman, Lilliam Post, Lindsey Karls, Karime Perez, Sara Camacho, Theresa Bednarek, Fernando Cano, Yolanda Salazar, Leslie Ptak, Rosario Angulo, Jeff Golden, Shiva Bidar-Sielaff, Patricia Tellez-Giron, Robin Lankton, Lizzie Nettesheim, Andrea Nino, Kristi Jones, Shannon Ruiz, Jeliel V. Pena de First, Ixchel Alvarez, and Christopher Watters.

2. Minutes (approval/corrections)

- Minutes were placed on the website.
- Minutes had an error in the wording. Minutes will be corrected.
- Fernando moved to approve the February 2016 minutes. Jeff seconded. Motion passed unanimously and the updated minutes were approved.

3. Announcements/check-in

- Anna passed out an agenda for the HealthWatch WI Conference on “3 Steps to Health Care Coverage.” Anna offers her assistance on any immigrant-related coverage questions since she will be the presenter for that workshop. The event is April 6th and 7th at the Madison Masonic Center. Registration forms were passed around.
- Rosario from Planned Parenthood passed around a flyer for a Day of Pampering (Dia para Consentirse). It is on May 14th 2016 from 9am-3pm. The event will be held at Planned Parenthood (2222 South Park St.) Childcare will be provided through Centro Hispano. There will be a chance to get pampered and to learn about reproductive health (for men and women). Contact Rosario to register. The event, food and childcare are free.
- A \$6,600 grant has been awarded for an event related to breast health and breast screening. WI Idea has awarded LHC the grant money. The event will be next year. It will be (hopefully) an annual event. Patricia and others will be training hairstylists on breast cancer prevention. Participants will be able to come and get make-up done, haircut and/or hairstyle. There will be approximately 6 stylists. After the original event, the 6 stylists will go out in the community and continue to educate women and provide them with resources. Hopefully, the next year LHC will apply for a Susan G. Komen grant to continue the event. Congratulations to the students for getting the grant.
- “From Patient to Practice to Populations: Growing Community Health” event will take place on June 2, 2016 from 8:30am-4:00pm at the Pyle Center. Breakfast and lunch provided. The program will focus on skill building and networking as it relates to population and upstream determinates of health. It is scheduled for
- UW School of Medicine and Public Health will be having a celebration of National Public Health Week at Brocach Irish Pub(downtown Madison). Everyone from students to professionals are invited to attend.
- Mendota Mental Health Institute is doing is hiring on Saturday April 23rd 2016 for PCTs (Psychiatric Care Technician) and PCTs –Advanced. They are both Certified Nursing Assistant level positions. Mendota Mental

Health Institute will pay for an employee to get the CNA certification. Starting pay is \$15.22 with good benefits and potential raise within 2 years.

4. Old business:

- A member contact list was passed around to gather the most recent contact information from the organizations. The list will be available in the LHC member's portal.
- Patricia recognizes the good work Lizzie has been doing. Any committee work can be forwarded to Lizzie.
- Leslie and Lizzie are working on letters. There will be three letters sent out to past members and past sponsors, past members that have not sponsored, and new members. The letters will come with an invoice and request for possible sponsorship.
- **Mental Health Community Conference update:** Patricia printed a letter, attached a flyer and distributed it to her patients with depression or diabetes diagnosis. Yolanda is keeping track of how participants heard about the conference when speaking with them via phone. Recruitment is a struggle. WI Well Woman Program has been distributing flyer in every participant's packet. This is the 9th year for the Mental Health Community Conference. Patricia recognizes Noelia (presenting on how to protect our children), Fernando (will be presenting on immigration-related stress), and Martha (presenting on love and self-esteem). There will also be zumba. All Spanish-speakers are welcome. Kids will have programming for exercise, mindfulness meditation, and nutrition. All kids will be provided programming, even for 2-6 year olds. The Mental Health Community Conference is on April 16th, 8:30am-3:00pm at Bethel Lutheran Church. Registration is at 8:30am, Shiva will talk about immigration issue preparedness. After a 15-minute break, the first workshop will be at 11am, then lunch with entertainment will follow, and then the second workshop will take place at 1:45pm. Patricia will send out agenda through the LHC listserv.

- **Subcommittees' meetings/updates:**

Financial Committee Report: Leslie suggested that we send members a certificate recognizing their participation. All were in agreement for the certificates. The certificates will be a good way to spread the word about LHC.

Membership Committee Report: Sara gave out an updated Latino Health Council brochure.

Website Committee: No updates.

5. New business:

Access Community Health Center (ACHC) Presentation: Martha Saucedo (Behavioral Health Team and Latino Outreach), Dan Martin (Quality Director), Mary Carr (Director of Dental Operations and Clinic Manager), Judy (Grants Manager) and Paul Harrison (Director of Communications)

ACHC has 230 employees and is growing. ACHC has been around since early 1970's. ACHC gained Federally Qualified Community Health Center status in 2002. ACHC provides primary medical, dental, behavioral health and pharmacy services. Government grant supplements cost for serving uninsured patients. It has sliding-fee scale for services. Five clinics: William T. Evjue clinic, Wingra Family Medical Center, Dodgeville Dental Clinic, Sun Prairie Dental Clinic and Celebrate Smiles is a school-based dental program.

ACHC is a certified patient centered medical home that enhances access to care for patients, do quality improvement work and are certified. ACHC is one of the first clinics in Madison to have this certification. Clinics have 24 hour call coverage for medical and dental patients. ACHC accepts all local health insurance plans and Medicare/Medicaid.

Six point seven FTE Spanish interpreters are on-staff at ACHC. ACHC also has contracted interpreters. There are 8 physicians or other medical providers that are bilingual in English and Spanish. Two behavioral health staff are fully bilingual as well. All paperwork is translated in to Spanish.

In reference to making an appointment at ACHC, there are a few daily “urgent” need spots available. ACHC is NOT an emergency or urgent care center. ACHC is not a free clinic; they use a sliding-fee discount program. ACHC saw 26,910 people in 2015. For those seen at ACHC in 2015: 14% uninsured, 25% of patients speak another language other than English, 44% are non-white, 28% identify as Latino.

Behavioral Health began offering services in 2006. There are 8 behavioral health consultants. If a patient identifies a mental health issue during a medical office visit, the team jumps in to do a fast assessment during that very same appointment. ACHC’s behavioral health team is a general practice so that means they serve patients within the full spectrum of behavioral health issues. Care and crisis management services are also offered. The behavioral health team all has different areas of specialization. Martha specifically manages the Latino population. Some have specialization in ADHD etc. Primary care doctor works with the team and can prescribe medication.

One week ago, ACHC received a federal grant related to Providing Medication Assisted Treatment (MAT). MAT is treatment for addiction that combines behavioral therapy and medications. The behavioral health team and pharmacy will be expanding. ACHC will implement group visits for patients with chronic pain. ACHC will NOT provide any inpatient services, ACHC would refer those patients out. Services are only offered to current ACHC patients.

Fernando asked if pain management equals opioid abuse. Martha confirms that Fernando is correct.

ACHC also has Community Resource Specialists that assist with medical specialty referrals, enrollment in BadgerCare and the Federal Marketplace insurance programs, enrollment in Access’ sliding fee discount program and with social service referrals. Shiva mentioned that it’s helpful; upon learning that someone you’re working with is established at ACHC, to refer them back to the Community Resource Specialists so they can help them.

How to become a medical ACHC patient: call our call center to establish care for the William T. Evjue and the Joyce and Marshall Erdman locations. For uninsured people, you can call every day and if there is an opening, you may be able to get in that very day. There is also a waiting list for uninsured people attempting to get an appointment. ACHC also hosts the “MEDIC” clinic on Saturdays. At Wingra Family Medical Center, an uninsured person has to call Tuesdays at 8am and they may have the appointment that same day. Patricia has no privilege regarding scheduling patients.

Anna asked about data related to how many people are calling and continuing not to get an appointment at ACHC. The new scheduling system at ACHC is just beginning to track data for this, so there is no current data.

Twenty six thousand people in Dane County are estimated to not have health insurance coverage. There is a coverage crisis in the community, but ACHC is working on it with local provider partners. Every ACHC medical provider is seeing up to 0-3 new patients per day.

Dental clinics are all taking new patients. The Dodgeville clinic serves 5 counties. Only Dodge county uninsured patients can make an appointment. The Sun Prairie clinic serves patients in the Sun Prairie community. At the Joyce and Marshall Erdman location, there are more direct referrals from the medical side of ACHC. They also take referrals from Public Health, Headstart and all pregnant women. Max Pohle patients are eligible to become patients at anytime if they are residents (Max Pohle provided ACHC a list of their patients). All children seen through the Celebrate Smiles Program are eligible to have their dental home at ACHC.

Anna asked about the path for scheduling for insured vs. uninsured patients. Uninsured is slower because ACHC and Wingra only have a certain number of slots for uninsured patients. Insured patient slots are much more numerous and easier to schedule.

Chris asked about methadone and suboxone treatment access. Martha confirmed that those treatments would be available. Most of the patients served through those treatments are uninsured.

Kristi clarified information stated earlier about the MEDIC clinic. MEDIC provides acute care and not long-term care. MEDIC providers can make referrals.

ACHC has a gala/dinner coming up on April 14th 2016. You can contact Martha for more information on it or go to accesscommunityhealthcenters.org

Next meeting: April 28, 2016 at Wingra, MMSD presenting
Minutes: Anna Kaminski